



**IMO PRECISION CONTROLS LTD.**  
**The Interchange, Frobisher Way, Hatfield, Hertfordshire AL10 9TG**

## **Quality Policy**

IMO Precision Controls Ltd. has a fully documented Quality Management System, which as a minimum, meets the requirements of ISO 9001-2015.

The Quality Management System ensures that the company meets or exceeds its customer's requirements, service level agreements, Statutory and Regulatory requirements at all times, when applicable. The Quality Assurance Manual and the associated procedures ensure that the risks are analysed and addressed to achieve the reliability and maintainability of IMO services.

The Managing Director and the Quality Manager ensure that all personnel are responsible for the effective and economical running of the Quality Management System. They ensure that the IMO Quality Policy is established, communicated, understood, implemented and maintained at appropriate levels within the organisation.

The company's commitment goals are to achieve total customer satisfaction and continuous improvement through defined objectives by operating the Quality Management System in the most economic and effective way.

The Quality Policy is reviewed for continuing suitability ensuring it is appropriate to the company's operational activities and strategic direction.

The Quality Management System applies to:

The supply of electronic components, electrical industrial control equipment. The provision of a pre and post sales service and the supply of AC variable speed drives.

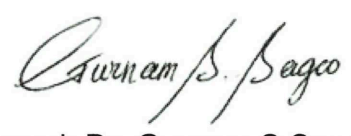
The Quality Management System Scope of registration excludes design activities.

This policy is available to interested parties as appropriate.



Signed: Mr. Fausto Furlotti  
Managing Director & CEO

Date: 29 November 2023



Signed: Dr. Gurnam S Sagoo  
Quality & Reliability Manager