



IMO PRECISION CONTROLS LTD Quality Policy

IMO Precision Controls Ltd has a fully documented Quality Management System, which as a minimum meets the requirements of ISO 9001-2015.

The Quality Management System ensures that the company meets or exceeds its customer's requirements, service level agreements, Statutory and Regulatory requirements at all times, when applicable. The Quality Assurance Manual and procedures ensures risks are analysed ensuring reliability and maintainability of service is achieved.

The Managing Director and Quality Manager ensure that all personnel are responsible for the effective and economical running of the system. They make sure the policy is established, communicated, understood, implemented and maintained at appropriate levels within the organisation.

The company's commitment goals are: total customer satisfaction and continuous improvement through defined objectives by operating their Quality Management System in the most economic and effective way.

The Quality Management System policy is reviewed for continuing suitability ensuring it is appropriate to the company's operational activities and strategic direction.

This policy is available to interested parties as appropriate.

The Quality Management System applies to:

The supply of electronic components, electrical industrial control equipment. The provision of a pre and post sales service and the supply of AC variable speed drives.

(Scope of registration excludes design activities)

Signed:

A rectangular box containing a handwritten signature in black ink, which appears to be 'R. Fuller'.

Managing Director

Signed:

A rectangular box containing a handwritten signature in black ink, which appears to be 'G P Viney'.

Quality Manager